


Panera Bread Cream Cheese Recall Questions and Answers

Q & A

Question	Answer
<p><b>What happened?</b></p>	<p>While there have been no reported illnesses, out of an abundance of caution, Panera Bread is conducting a nationwide preemptive, voluntary recall of all 2 oz. and 8 oz. cream cheese products sold in its U.S. bakery-cafes. This recall was initiated after samples of one variety of 2 oz. cream cheese from a single production day showed a positive result for the presence of <i>Listeria monocytogenes</i>. Tests on cream cheese samples manufactured both before and after the production run in question have all come back negative.</p>
<p><b>What happens if the potentially contaminated product is ingested?</b></p>	<p><i>Listeria monocytogenes</i> is an organism that can cause serious and sometimes fatal infections in young children, frail or elderly people, and others with weakened immune systems. Although healthy individuals may suffer only short-term symptoms, such as high fever, severe headache, stiffness, nausea, abdominal pain and diarrhea, Listeria infection can cause miscarriages and stillbirths among pregnant women.</p> <p>Again, no illnesses have been reported.</p>
<p><b>What immediate steps should someone take if they are feeling ill?</b></p>	<p>Panera’s No. 1 priority is the safety of guests and associates.</p> <p>Panera strongly encourages individuals who are <a href="#">not feeling well</a> to contact their physician to ensure all their health needs are met.</p>
<p><b>Which products were potentially affected?</b></p>	<p>All varieties of unexpired 2 oz. and 8 oz. cream cheese with an expiration date on or before 4/2/18, were recalled out of an abundance of caution following testing that confirmed a positive Listeria result.</p> <p><b>Affected 2 oz. Cream Cheese Varieties (example pictured below):</b> Plain Cream Cheese, Reduced-Fat Plain Cream Cheese, Reduced-Fat Chive &amp; Onion Cream Cheese, Reduced-Fat Honey Walnut Cream Cheese, Reduced-Fat Wild Blueberry Cream Cheese.</p> <div style="display: flex; justify-content: space-around;">   </div> <p><b>Affected 8 oz. Cream Cheese Varieties (example pictured below):</b> Plain Cream Cheese, Reduced-Fat Plain Cream Cheese, Reduced Fat Chive &amp; Onion Cream Cheese, Reduced-Fat Honey Walnut Cream Cheese, Reduced-Fat Wild Blueberry Cream Cheese.</p>

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<p><b>Are other Panera Bread products potentially affected?</b></p>	<p>No. Panera is only recalling all varieties of 2 oz. and 8 oz. cream cheese products described above. No other Panera Bread products are affected by this recall.</p>
<p><b>When will cream cheese become available again?</b></p>	<p>Panera will restock products as soon as possible.</p>
<p><b>What should individuals do in the event they own the potentially contaminated product?</b></p>	<p>Consumers in possession of either of these products should discard them immediately and contact Panera Bread Customer Service at 1-855-6-PANERA at any time or visit <a href="http://Panera.custhelp.com">Panera.custhelp.com</a> for a full refund. For any other questions, please visit <a href="http://www.panerabread.com/recall">www.panerabread.com/recall</a></p>